PrecisionBI

Allscripts TouchWorks EHR

Clinical Practice Mgmt & Admin Dashboards

Acknowledgments

Prepared by PrecisionBI Solutions Team

Last Update: 9/6/2018

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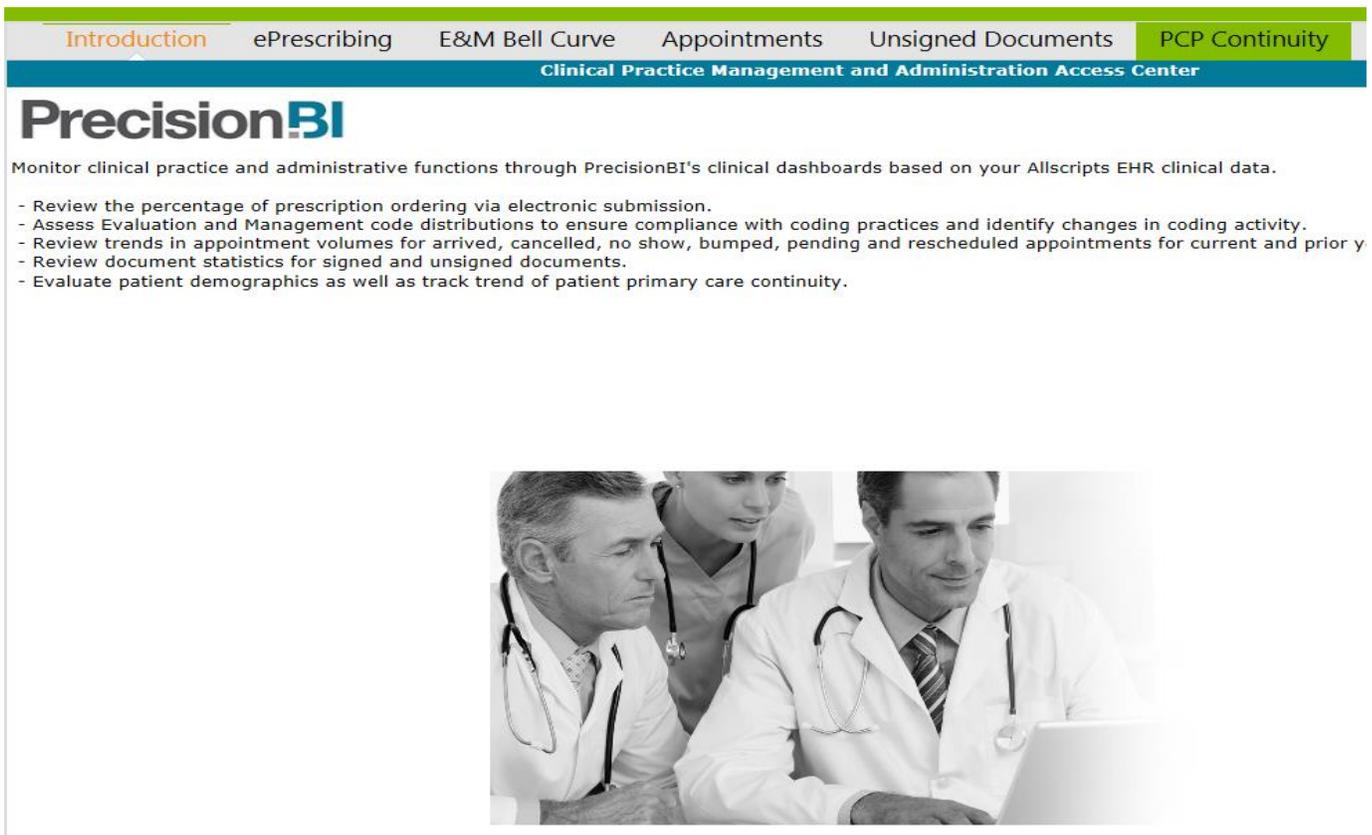# Table of Contents

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Overview

PrecisionBI offers a number of dashboard sets for Touchworks Analytics clients that want to monitor metrics around of adult care, pediatric care and clinical administration. These dashboard sets, created by PBI, can be used as-is, or customized to follow a specific configuration and workflow.

The **Clinical Practice Management & Administration** dashboards provide insight into the management of ePrescribing, evaluation and management services, appointment trends, unsigned documents and primary care provider continuity. Management can monitor the performance for the overall organization and drill down using the filters by provider, location and specialty for a deeper dive into the data.

Introduction Dashboard

The **Introduction** dashboard provides a brief synopsis of the data presented in the **Clinical Practice Management & Administration** access center (collection of dashboards).

ePrescribing

The **ePrescribing** dashboard allows practices and providers to monitor how effective they are at submitting prescription information electronically to the patient's pharmacy of choice from the point of care over the past 12 months. This allows providers to ensure that patient medication information is accurate, error-free and understandable for the patients' safety.
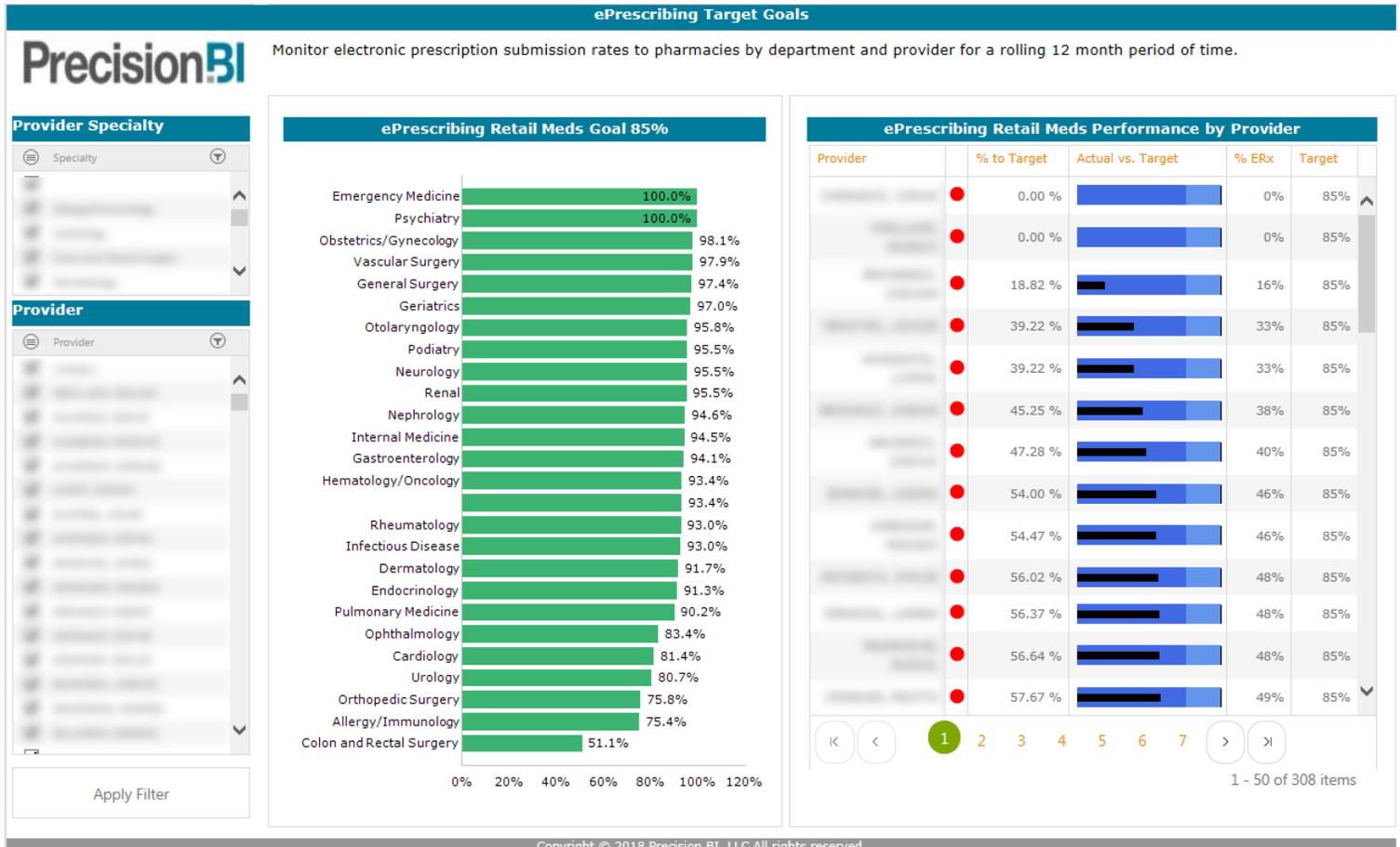
Based on security permissions, users can filter the data by one or more provider specialty and/or provider.

To obtain a total count of prescriptions, users can right-click on the graph to **Zoom to Pivot Grid** to open up the underlying report that sources the chart.

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E&M Bell Curve

The **E&M Bell Curve** dashboard allows practices and providers to monitor the volumes of the typical categories of evaluation and management procedure codes. Practices can view counts to compare the levels of service for Current vs Prior Year to date in the following code ranges: New Patients, Established Patients, Preventative Visits, Consults, Inpatient Visits and Hospital Visits where applicable.

Based on security permissions, users can filter the data by one or more location, provider specialty and/or provider.

To obtain a count of patients with a specific type of E&M Code, users can right-click on one of the graphs to **Zoom to Pivot Grid** to open up the underlying report that sources the chart. From there, a right-click on the count to **Drill Through** will bring up a list of patients.

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Appointments

The **Appointments** dashboard allows practices and providers to monitor the trends in appointment statutes over the past 12 months. Total Appointment counts and a rolling 12 month trend are displayed for Arrived, No Shows, Cancelled, Rescheduled, Pending and Bumped appointment statuses.
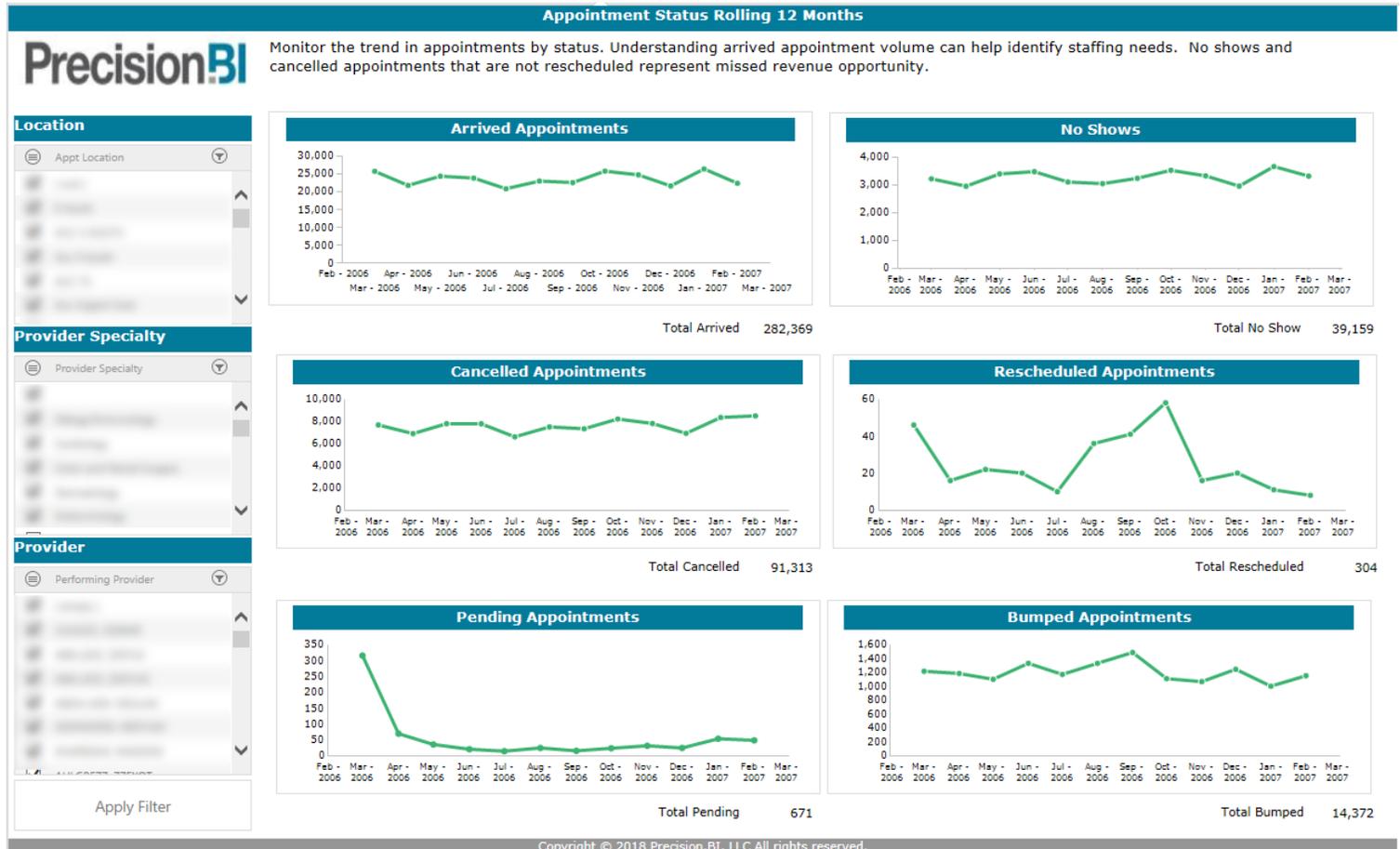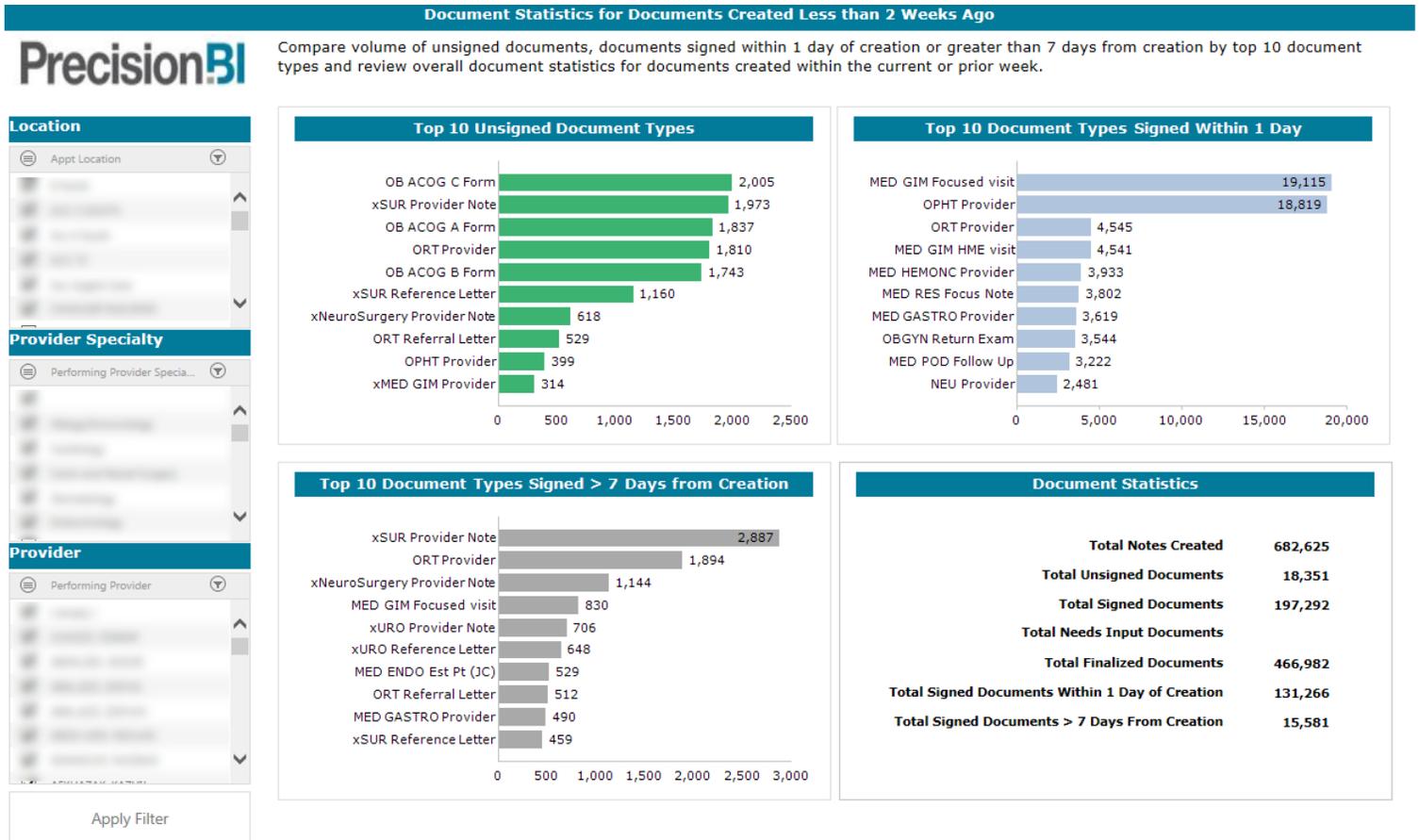

Based on security permissions, users can filter the data by one or more location, provider specialty and/or provider.

To obtain a count of patients for a particular appointment status, users can right-click on one of the graphs to **Zoom to Pivot Grid** to open up the underlying report that sources the chart.

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Unsigned Documents

The **Unsigned Documents** dashboard allows practices and providers to monitor the volume of notes that were created in the past 2 weeks, which document types are most prevalent for a given location or provider, and how the total number of documents are broken down into current statuses of either Unsigned, Signed and Pending, Needing Input or Finalized. Users can also compare which document types are signed more quickly compared to those document types that take longer to finalize and sign.


Document Statistics for Documents Created Less than 2 Weeks Ago

Compare volume of unsigned documents, documents signed within 1 day of creation or greater than 7 days from creation by top 10 document types and review overall document statistics for documents created within the current or prior week.

Top 10 Unsigned Document Types

Document Type	Count
OB ACOG C Form	2,005
xSUR Provider Note	1,973
OB ACOG A Form	1,837
ORT Provider	1,810
OB ACOG B Form	1,743
xSUR Reference Letter	1,160
xNeuroSurgery Provider Note	618
ORT Referral Letter	529
OPHT Provider	399
xMED GIM Provider	314

Top 10 Document Types Signed Within 1 Day

Document Type	Count
MED GIM Focused visit	19,115
OPHT Provider	18,819
ORT Provider	4,545
MED GIM HME visit	4,541
MED HEMONC Provider	3,933
MED RES Focus Note	3,802
MED GASTRO Provider	3,619
OBGYN Return Exam	3,544
MED POD Follow Up	3,222
NEU Provider	2,481

Top 10 Document Types Signed > 7 Days from Creation

Document Type	Count
xSUR Provider Note	2,887
ORT Provider	1,894
xNeuroSurgery Provider Note	1,144
MED GIM Focused visit	830
xURO Provider Note	706
xURO Reference Letter	648
MED ENDO Est Pt (JC)	529
ORT Referral Letter	512
MED GASTRO Provider	490
xSUR Reference Letter	459

Document Statistics

Total Notes Created	682,625
Total Unsigned Documents	18,351
Total Signed Documents	197,292
Total Needs Input Documents	
Total Finalized Documents	466,982
Total Signed Documents Within 1 Day of Creation	131,266
Total Signed Documents > 7 Days From Creation	15,581

Location — Appt Location

Provider Specialty — Performing Provider Specia...

Provider — Performing Provider

Apply Filter

Based on security permissions, users can filter the data by one or more location, provider specialty and/or provider.

To obtain a total count of documents by a particular document type, users can right-click on one of the graphs to **Zoom to Pivot Grid** to open up the underlying report that sources the chart.

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PCP Continuity

The **PCP Continuity** dashboard allows practices and providers to understand their patient demographic breakdown by age and gender over the past 12 month period. Providers are also able to view the total volume of patients seen over the course of the past 12 months and what portion of those visits were with a patient's reported primary care provider.
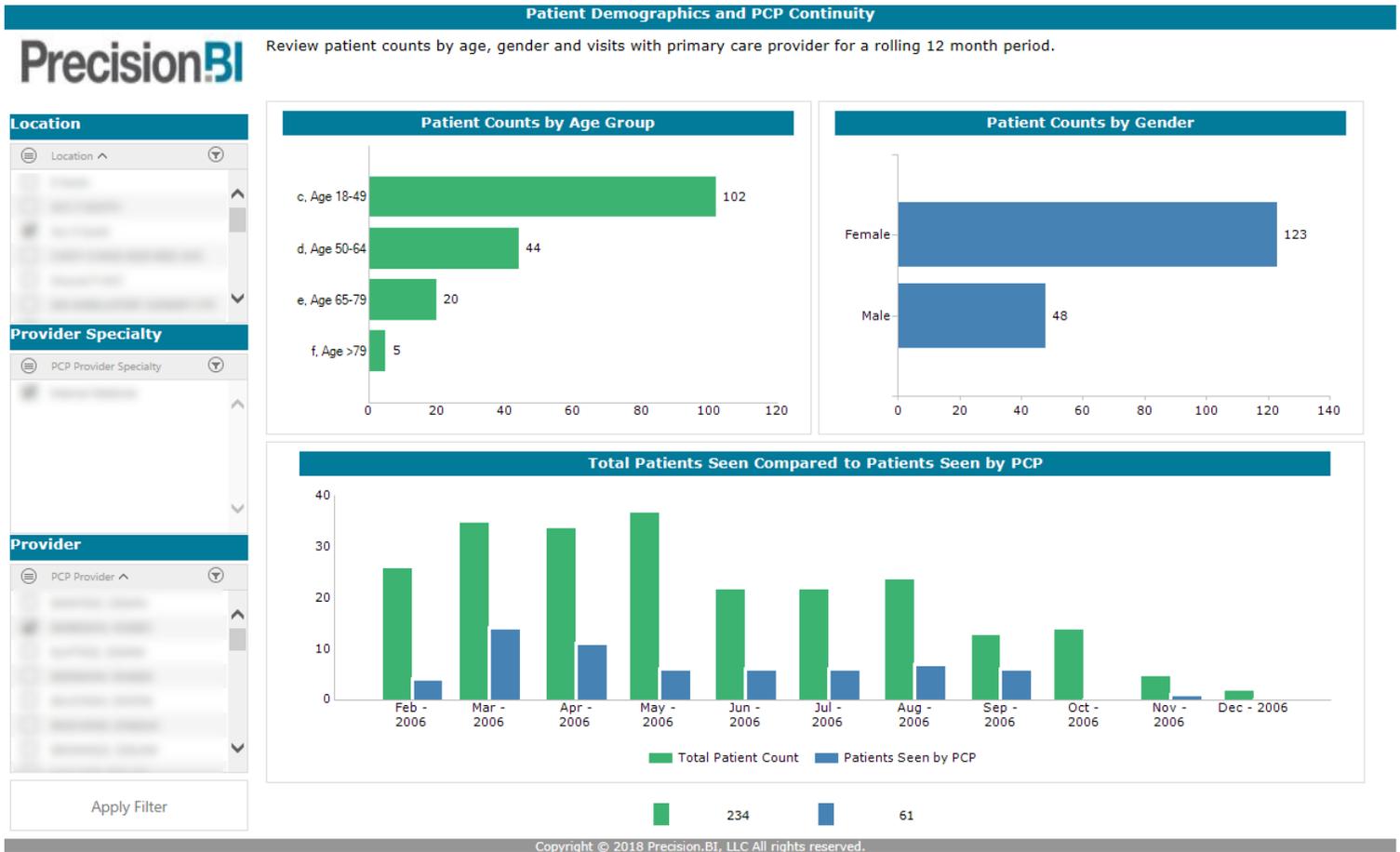
Based on security permissions, users can filter the data by one or more location, provider specialty and/or provider.

To obtain a total count of patients seen, users can right-click on one of the graphs to **Zoom to Pivot Grid** to open up the underlying report that sources the chart. From there, a right-click on the count to **Drill Through** will bring up a list of patients.

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